



Junta de Andalucía

Consejería de Salud y Familias

SERVICIO ANDALUZ DE SALUD



Junta de Andalucía

Consejería de Salud y Familias

SERVICIO ANDALUZ DE SALUD

GUIA DE ACOGIDA AL USUARIO CONSULTAS EXTERNAS DE PEDIATRÍA



Inglés

Welcome to the pediatric outpatient area of the Maternal and Child Hospital, the pediatric outpatient clinics are distributed on the ground floor of the pediatric block of the Maternal and Child Hospital.

Our objective is to offer quality, comprehensive and personalized assistance to all users who choose our services and to make them aware of the structure and operation of pediatric outpatient clinics, which are made up of a multidisciplinary team that provides health care to the population. child attached to the Maternal and Child Hospital.

Our service is made up of different pediatric specialties. In the entry panel it is indicated where each query is located.

To be treated in the Outpatient Consultations it is necessary to have a prior appointment, which will be provided from your Health Center if it is a first visit, and from the Hospital if it is a review.

The appointment time is indicative, avoid going too far in advance in order to minimize your waiting time. Provide the clinical reports and complementary tests that you have.

In case of not being able to keep the appointment, please, notify the previous appointment to be able to assign it to another user.

Prepare your child, tell your child that you are going to the hospital, use a quiet moment and with a relaxed tone of voice, use simple language for your explanations that adapt to the child's age and understanding.

You must identify yourself with your health card or national electronic identity document.

At the door of each consultation you will have specific information about the operation of the specialty and a satisfaction survey that we will be happy to receive your suggestions to improve our service.